# Accessibility statement for Essex Music Services

This accessibility statement applies to Essex Music Services website located at [www.essexmusichub.org](http://www.essexmusichub.org)

This website is run by Essex County Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

* zoom in up to 200% without the text spilling off the screen
* navigate most of the website using just a keyboard
* navigate most of the website using speech recognition software
* listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We’ve also made the website text as simple as possible to understand.

[AbilityNet](https://mcmw.abilitynet.org.uk/) has advice on making your device easier to use if you have a disability.

## How accessible is this website?

## We do not know how accessible the website is currently as we have not yet been able to test the website due to limited resource for testing against accessibility compliance.

However, we are aware of the need for compliance and we plan to make all content accessible by 1 August 2021.

## Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

* email [musichub@essex.gov.uk](mailto:musichub@essex.gov.uk)
* call 0333 0138953
* We’ll consider your request and get back to you in 10 days.

## Reporting accessibility problems with this website

We’re always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we’re not meeting accessibility requirements, contact: Peter Lovell, Head of Music Services email [Peter.Lovell@essex.gov.uk](mailto:Peter.Lovell@essex.gov.uk) call 0333 0138953

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the ‘accessibility regulations’). If you’re not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service (EASS)](https://www.equalityadvisoryservice.com/).

## Technical information about this website’s accessibility

Essex County Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

### Compliance status

We do not know the level of compliance the website has with the [Web Content Accessibility Guidelines version 2.1](https://www.w3.org/TR/WCAG21/) AA standard, as we have not yet been able to test the website against this due to limited resource for testing against accessibility compliance..

However, we are aware of the need for compliance and we plan to make all content accessible by 1 August 2021.

## Content that’s not within the scope of the accessibility regulations

### PDFs and other documents

Most of our older PDFs and downloadable documents do not meet accessibility standards. However, we plan to ensure that moving forward all PDFs meet WCAG 2.1 Accessibility standards.

The accessibility regulations [do not require us to fix PDFs or other documents published before 23 September 2018](http://www.legislation.gov.uk/uksi/2018/952/regulation/4/made) if they’re not essential to providing our services.

For documents that are essential to providing our services, such as: -

* Information on how users can access our service
* Forms published in word documents and PDFs

we are developing a strategy to ensure that they are made accessible.

The strategy prioritizes PDFs that are opened/used regularly or have information that is a statutory requirement. We are also developing training and guidance to help all document creators develop accessible documents.

Our plans are to ensure that all essential PDFs meet accessibility regulations by 1 August 2021.

### Live Video

We do not plan to add captions to live video streams because live video is [exempt from meeting the accessibility regulations](http://www.legislation.gov.uk/uksi/2018/952/regulation/4/made).

## Preparation of this accessibility statement

This statement was prepared on 23 September 2020. It was last reviewed on 28 June 2021.

This website has not yet been tested.